

TROUBLESHOOTING CHART  
**40-SERIES OIL BURNERS**  
530SE/C Control Box

**THERMOSTAT CLOSED (CALLING FOR HEAT) AND OPERATING LIMITS CLOSED**

**RESET CONTROL BOX (PRESS RED BUTTON)**

**BURNER STARTS**

**BURNER REMAINS IN PRE-PURGE**

- FIRST **CHECK** IF CAD CELL MAY BE SENSING LIGHT DURING PRE-PURGE BY REMOVING CAD CELL AND CHECKING RESISTANCE VALUE – LESS THAN 40,000 OHMS WITH LIGHT OR MORE THAN 150,000 OHMS WITHOUT LIGHT (*ALTERNATIVE IS TO REMOVE CAD CELL AND RESET BURNER – IF BURNER LOCKS OUT, CAD CELL SHOULD BE REPLACED*)
  - THEN **CHECK** VISUALLY TO ENSURE GOOD CONTACT BETWEEN CONTROL BOX AND SUB-BASE
  - THEN **CHECK** SUB-BASE FOR MIS-WIRED TERMINALS
  - THEN **CHECK** FOR “OPEN” CIRCUIT BETWEEN TERMINALS 2 & 8 – IF “OPEN” CIRCUIT FOUND THE COIL SHOULD BE REPLACED
  - THEN **CHECK** TO ENSURE VOLTAGE BETWEEN TERMINALS 3 & 7 WITHIN RANGE OF 39VAC -- 51VAC
- IF THE CONDITION PERSISTS, THE CONTROL BOX IS LIKELY FAULTY AND SHOULD BE REPLACED

**BURNER CONTINUES TO CYCLE THROUGH PRE-PURGE AND IGNITION WITH IMMEDIATE FLAME DROPOUT**

- FIRST **CHECK** BURNER SETTINGS FOR COMPLIANCE WITH SPECIFICATIONS
  - THEN **CHECK** COIL FOR MISSING METAL YOKE/BACKET
  - THEN **CHECK** CAD CELL BY REMOVING CAD CELL AND CHECKING RESISTANCE VALUE – LESS THAN 40,000 OHMS WITH LIGHT OR MORE THAN 150,000 OHMS WITHOUT LIGHT (*ALTERNATIVE IS TO REMOVE CAD CELL AND RESET BURNER – IF BURNER LOCKS OUT THE CAD CELL SHOULD BE REPLACED*)
  - THEN **CHECK** SUB-BASE FOR MIS-WIRED TERMINALS
  - THEN **CHECK** TO ENSURE RESISTANCE OF COIL ON TERMINALS 1 & 2 WITHIN RANGE OF 1215 OHMS – 1485 OHMS
  - THEN **CHECK** PUMP VALVE STEM CONDITION BY REMOVING VALVE STEM AND ENSURING PISTON/PLUNGER OPERATES FREELY – IF NOT OPERATING PROPERLY THE VALVE STEM SHOULD BE REPLACED
- IF THE CONDITION PERSISTS, THE CONTROL BOX IS LIKELY FAULTY AND SHOULD BE REPLACED

**BURNER LOCKS OUT AFTER TRIAL FOR IGNITION**

- FIRST **CHECK** OIL SUPPLY – FOR POSSIBLE EMPTY TANK, CLOSED VALVE, DIRTY FILTER, DAMAGED SUPPLY LINES, ETC.
  - THEN **CHECK** COIL FOR MISSING METAL YOKE/BACKET
  - THEN **CHECK** IF CAD CELL FAILS TO SENSE FLAME DURING IGNITION BY REMOVING CAD CELL AND CHECKING RESISTANCE VALUE – LESS THAN 40,000 OHMS WITH LIGHT OR MORE THAN 150,000 OHMS WITHOUT LIGHT (*ALTERNATIVE IS TO REMOVE CAD CELL AND RESET BURNER – IF BURNER LOCKS OUT, CAD CELL SHOULD BE REPLACED*)
  - THEN **CHECK** TO ENSURE PUMP VACUUM IS WITHIN RANGE OF 0 – 11” Hg
  - THEN **CHECK** TO ENSURE OIL PRESSURE IS WITHIN APPROPRIATE RANGES OF 20 – 80 PSI IN PRE-PURGE MODE AND 120 – 200 PSI IN FIRING MODE
  - THEN **CHECK** CONNECTION, SETTINGS AND CONDITION OF IGNITION ELECTRODES – CLEAN OR REPLACE IF NECESSARY
  - THEN **CHECK** BREECH OR OVERFIRE DRAFT – REDUCE EXCESSIVE DRAFT CONDITIONS
  - THEN **CHECK** NOZZLE AND PUMP STRAINER AND REPLACE IF NECESSARY
  - THEN **CHECK** PUMP VALVE STEM CONDITION BY REMOVING VALVE STEM AND ENSURING PISTON/PLUNGER OPERATES FREELY – REPLACE IF NOT OPERATING FREELY
  - THEN **CHECK** TO ENSURE RESISTANCE OF COIL ON TERMINALS 2 & 8 IS WITHIN RANGE OF 1.3 OHM ± 10%
  - THEN **CHECK** TO ENSURE PUMP DRIVE KEY IS IN PLACE AND IN GOOD CONDITION
- IF THE CONDITION PERSISTS, THE CONTROL BOX IS LIKELY FAULTY AND SHOULD BE REPLACED

**BURNER DOES NOT START**

- CHECK** POWER SUPPLY AT SUB-BASE (BETWEEN L & N) TO ENSURE VOLTAGE WITHIN RANGE OF 102VAC – 132VAC

**NO VOLTAGE**

- FIRST **CHECK** SYSTEM FUSE AND ENSURE SERVICE SWITCH IS **ON**
- THEN **CHECK** TO ENSURE ALL CONTROL LIMITS ARE CLOSED
- THEN **CHECK** THERMOSTAT OR 24V RELAY FOR 0VAC

**VOLTAGE WITHIN RANGE**

- FIRST **TURN OFF** POWER SUPPLY
- THEN **PLACE** A JUMPER BETWEEN SUB-BASE TERMINALS 5 & 6
- THEN **TURN ON** POWER SUPPLY

**MOTOR RUNS**

- FIRST **CHECK** TO ENSURE VOLTAGE BETWEEN TERMINALS 3 & 7 WITHIN RANGE OF 39VAC -- 51VAC
  - THEN **CHECK** VISUALLY TO ENSURE GOOD CONTACT BETWEEN CONTROL BOX AND SUB-BASE
- IF THE CONDITION PERSISTS, THE CONTROL BOX IS LIKELY FAULTY AND SHOULD BE REPLACED

**MOTOR DOES NOT RUN**

- FIRST **CHECK** ELECTRICAL CONNECTIONS
  - THEN **CHECK** FOR AND REPLACE SEIZED PUMP/MOTOR
  - THEN **CHECK** FOR DEFECTIVE (PSC) MOTOR CAPACITOR – IF MOTOR HUMS THE CAPACITOR SHOULD BE REPLACED
  - THEN **WAIT** UNTIL MOTOR COOLS AND **RESET** CONTROL BOX
- IF THE CONDITION PERSISTS, THE MOTOR LIKELY SHUT DOWN ON A THERMAL OVERLOAD AND SHOULD BE REPLACED



FOR  
**TECHNICAL  
SUPPORT**

CALL  
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